



We are proud to announce that we have recently been accepted as a full member of the Derby & Derbyshire Rail Forum.

Our aim is to contribute proactively to the DDRF and to enable its members to communicate more effectively with the global market place.

We would be pleased to hear of any linguistic requirements that members might have and advise the most cost effective way to implement a multilingual approach.

We will be attending the forthcoming *InnoTrans* Exhibition in Berlin on 21-24 September 2010 and would be delighted to help exhibitors and non-exhibitors alike to better reach the attending international audience.

Why not let us translate your sales & marketing material and take advantage of our exceptional *InnoTrans* discounts:

English
into German

20%
DISCOUNT

English into any other
known language

15%
DISCOUNT

We look forward to hearing from you.

You may also be interested to know that our multilingual team will be happy to liaise directly with your potential overseas customers.

Please be assured that:

1. Price level

Our 'Standard Rates' are considered extremely competitive.

2. Deadlines

We endeavour at all times to meet clients' deadlines, providing they do not compromise the outstanding quality of work.

3. Professional Reputation

We have particular expertise in railway documentation, including technical manuals, contracts, commercial correspondence etc and will supply testimonials upon request.

4. Confidentiality

Upon request we supply an appropriate 'Confidentiality Agreement'.

5. Insurance

For your peace of mind, we are adequately covered by 'Professional Indemnity' insurance (currently up to £2,000,000 per defence claim).

6. Quality Control

Whilst our quality control procedures are rigorous, as is inevitable in the translation business, discrepancies of opinion can and do occur. As part of our standard T&Cs we accept substantiated complaints/queries within 30 days of delivery and pursue a 'no quibbles' policy to revise free of charge.

7. Credit Terms

Upon successful application we allow credit terms of 30-60 days.